

Annexure 1 – Situations

Note: If teacher wants entire class to work only on one/two issue, they can also choose that option.

- Anita complained to the local authorities by writing a letter regarding the maintenance of the public parks, and within a month action was taken to improve the condition of the parks. But this was only a temporary solution, as after 2 months, it was the same issue.
- There was a continuous disruption of supply of electricity in Saurabh's colony. The colony members have been calling the department of electricity, but they never answer. This is not the first-time officials are ignoring problems like this. Saurabh decided to visit the office, there was only one person in the whole office, and he asked Saurabh to come again another day because the servers were down. Saurabh visited the office multiple times but got the same response every day.
- Delta is a democratic state. People in the Delta State were coming together to peacefully protest against a new law that was taking away their right to eat food of their choice. The media is working independently and doing great job of telling everyone about the protest, and because of that, a lot of people decided to join the peaceful protest. The protest was going to happen in front of the president house. The representatives then have started taking public view about these laws.
- Geeta and her neighbours were facing problems of stealing and chain-snatching in their colony. Geeta's phone was snatched, and she immediately filed an FIR. There was no action taken even after multiple reports from same colony. Mr. Sharma, her neighbour could not go to the police station physically and lodged an online complaint as she had lost her car few days ago. Geeta again went to the police station, but the officer wasn't available to tell the status of her FIR. She met Mr. Sharma who told Geeta about online services for FIR. She immediately logged on and sought the information on the police station's online platform for her FIR. She got an immediate response which showed that the police investigation is going on and they are questioning some of the suspects.
- In ABC country, the government launched an online platform to demonstrate their commitment, called "ABC Budget Tracker." This platform allowed citizens to track and monitor the progress of every government-funded project in real-time. The plan was they could view financial updates, project timelines, and even provide feedback or report any irregularities they noticed. But after launch, for 3-4 months one Mr. Kirit tried almost every other day to log on the page, it was always not available. He also reported the same on social media but none of the officials responded.
- Abhay was a builder, during a government project he placed his tender and hoped to get the same as his company's performance and records have been really promising. But upon declaration of the bidding results, he found that the tender for the project was given to another builder who was wealthier. Upon inquiry he found that the other builder had given bribes to the government officials. When he raised a concern regarding the same, he was threatened and thrown out of the office.