

Annexure 1 – Guiding points for Panchayat Members

1. Guiding points:
2. Listen attentively to the issue the community members are presenting.
3. Ask clarifying questions, to know more about the issue and understand it.
4. Collaborate with each other to respond to the issues, all the Panch members should get chance to say while addressing issue as appropriate.
5. Treat everyone with respect, though you can bring in humor while addressing questions. (for example – use friendly language, come up with funny situations/anecdotes you have heard about while responding, etc.)
6. Think creatively when responding to issues. Be clear in communicating your ideas.
7. Be fair and approach every issue objectively.

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